

01 PROJECT ESTIMATE

Based on the information gathered from our initial meeting, we will formalise an estimate for your project. Once ready, we will set up an **Estimate Presentation Appointment** at our Experience Centre to present it and ensure all your questions are answered satisfactorily. During this visit, we would love to introduce you to other members of our team that you will work with soon. Once you have accepted the estimate for your project and paid a deposit, we can proceed to Phase Two – Design & Selections.

02 DESIGN & SELECTIONS

Our interior designer will organise a time to meet for your **Design Consult Appointment** at our Selections Studio. Here we'll learn your style and guide you to options you'll love. Based on what's discussed at the consult, we'll create a mood board of your ideas to be sent in your **Inspiration Package** 2 working days after the consult, along with a detailed Product Checklist. Using your package, it's time to hit the shops to find all the right elements to complete your project. We ask that you complete your selections within 15 working days.

03 CONFIRMATION

Once you have selected the items you love, within 5 working days we'll create photo realistic renders of the space to give you an idea of what the final product will look like. Where there is a variance between the estimate budget and actual cost of items chosen, we will confirm you are still happy with your choice. From there, working drawings will be produced within 15 working days to depict the full scope of the project, including floor plans, elevations, and finishes schedules. After approving your working drawings, the contracts team will write up your contract. We ask that you review and sign within 5 working days of receipt.

04 PROCUREMENT & SCHEDULING

Now that all details are finalised and signed, we will procure all the items required to complete your project. Our suppliers will be making deliveries to your home in this time, and we will keep you informed of delivery details such as times and space required for storage. With all the items procured, we can schedule the **Project Start Date** for your project. This time may change slightly with things outside our control, but we will keep you posted.

05 PROJECT COMMENCEMENT

Two weeks prior to your project start date, our On-Site Supervisor will complete a **Pre-Commencement Inspection**. With final details confirmed, our team will arrive on-site on the big day. Now the fun part begins as you see your space transform right before your eyes. The schedule for your project will be available for you to view on the BuilderTrend portal.

5 KEY PHASES

of your renovation project

